Sometimes being a successful student requires assistance, which may range from a compassionate listening ear or a service at Illinois State University established to help students work through difficult times. This Guide serves as a resource to help faculty, staff and administrators determine which office on campus can assist students in need. Do not hesitate to contact these offices with your questions or concerns related to helping students get help.

**Student:**

- communication indicates a loss of touch with reality
- communication reflects suicidal thoughts or actions, sexual assault, relationship violence, or difficulty in dealing with the death of a loved one

**Contact:**

Student Counseling Services; Counselor on Call  
(309) 438-3655  
Student Services Building, Room 320  
Counseling@IllinoisState.edu

**Student:**

- has not attended class for an extended period of time
- is overwhelmed by a problem with the University
- is debilitated or overwhelmed by a family emergency

**Contact:**

Dean of Students: Dean on Duty  
(309) 438-2008  
Bone Student Center, Room 144  
DeanofStudents@IllinoisState.edu
Student conduct that:

• substantially impairs, interferes with, or obstructs orderly processes and functions of the University
• deliberately interferes with instruction
• is lewd or indecent

Contact:
Community Rights and Responsibilities
(309) 438-8621
Student Services Building, Room 120
crr@IllinoisState.edu

Student:

• does something significantly out of character
• acts peculiar and causes alarm
• displays unhealthy or dangerous patterns of behavior

Contact:
Student Behavioral Intervention Team
(309) 438-5451
Complete online Student Behavioral Intervention Team Concerned Person Report at www.saoweb.ilstu.edu/SBIT

Student:

• threatens the safety of self or others
• acts in frightening or threatening manner
• refuses to leave the classroom after being asked to leave
• reports or initiates a threat or bomb scare

Contact:
Illinois State University Police Department
911
Non-emergency: (309) 438-8631
Police.IllinoisState.edu

Note: Regardless of the situation, contact any of the offices for support or information.

For more information view: sbit.IllinoisState.edu

Download the BirdWatch app for your smartphone.