Illinois State University is committed to providing a secure and welcoming campus environment for students, faculty, staff, and visitors. We encourage all members of the University community to report to the Redbird Care Team (RCT) student behavior or issues that are significantly out of character, cause alarm, are harmful, or are potentially dangerous.

The RCT is a group of skilled and committed professionals at Illinois State whose mission is to ensure that students are able to be successful at ISU. The RCT seeks to identify and, when necessary, recommend appropriate steps in response to students who display harmful or dangerous behaviors. The goal is to intervene and assist students before a regular pattern of behavior develops and the level of concern about behaviors exhibited reaches crisis level. In order to do this, we need the campus community to report such behaviors.

It is critical to report your observations early.

Delaying your report can negatively impact campus safety and hinder getting the distressed student available support services. Regardless of how minimal a student’s behavior seems, your observations may inform the broader picture as similar reports are submitted from other Illinois State departments or areas.
Examples of appropriate referrals to RCT:

• Serious change in the quality of the student's work
• Excessive absences from class
• Exaggerated and inappropriate emotional responses
• Unusual or changed patterns of interactions
• Disruptive behavior
• Uncharacteristic behavior such as lack of energy or deterioration in personal appearance

Indicators that reflect a more serious problem and require an immediate outreach:

• Inability to communicate clearly due to garbled speech or disconnected thoughts
• Loss of touch with reality (e.g., individuals report hearing or seeing things that do not exist or express beliefs that conflict with reality)
• Talking about committing suicide (e.g., “I can't go on.... There's no reason to continue.”)
• Threatening to seriously harm or even kill someone

Imminent threats and emergencies should be immediately reported to 911 or the Illinois State University Police at (309) 438-8631.

When in doubt, report!

Visit RCT.IllinoisState.edu for more information and the online reporting form.